

Charity Care/Financial Assistance Application Form Instructions

This is an application for financial assistance (also known as charity care) at Providence.

Federal and state law requires all hospitals to provide financial assistance to people and families who meet certain income requirements. You may qualify for free care or discounted care based on your family size and income, even if you have health insurance. To view our financial assistance policy and slide scale guidelines, please go to your residing state website from <https://healdsburgdistricthospital.org/patient-support/billing/>.

What does financial assistance cover? The medical financial assistance covers medically necessary care provided by one of our hospitals or clinics within our family of organizations depending upon your eligibility. Financial assistance may not cover all health care costs, including services provided by other organizations.

If you have questions or need help completing this application: Our financial assistance policies, information about the programs, and the application materials are available on our website or via phone. You may obtain help for any reason, including disability and language assistance. Translated written documents available upon request.

Here's how to contact us: Here's how to contact us: <https://healdsburgdistricthospital.org/patient-support/billing/>, or call our Customer Service Representatives at: 1-707-431-6500 Monday-Friday 8:00 am to 5:00 pm

In order for your application to be processed, you must:

Provide us information about your family

Fill in the number of family members in your household (family includes people related by birth, marriage, or adoption who live together)

Provide us information about your family's gross monthly income (income before taxes and deductions) to include pay stubs, W-2 forms, tax returns, social security awards letters, and statements for income drawn from assets, and declare and provide documentation for assets.¹ (see financial assistance application Income Section for more examples)

Attach additional information if needed

Sign and date the financial assistance form

Note: You do not have to provide a Social Security number to apply for financial assistance. If you provide us with your Social Security number, your Social Security number may be used to identify you or used to verify information provided to us. If you do not have a Social Security number, please mark "not applicable" or "NA."

Mail completed application with all documentation to: Healdsburg Hospital, Attn: Financial Assistance, 12610 E Mirabeau Parkway, Suite 900, Spokane Valley, WA 99216 or email healdsburgbilling@hrgpros.com. Be sure to keep a copy for yourself.

To submit your completed application in person: Take to your nearest Hospital Financial Counselor's Office. We will notify you of the final determination of eligibility and appeal rights, if applicable, between 14 and 30 days of receiving a complete financial assistance application, including documentation of income.

By submitting a financial assistance application, you give your consent for us to make necessary inquiries to confirm financial obligations and information.

¹ Except as may be prohibited by state law, Pacific Medical Centers will collect and consider information related to assets as required by the Centers for Medicare and Medicaid Services (CMS) for Medicare cost reporting.



Healdsburg Hospital

Providence

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INCOME INFORMATION

REMEMBER: You must include proof of income with your application.

You must provide information on your family's income. Income verification is required to determine financial assistance. All family members 18 years old or older must disclose their income. If you cannot provide documentation, you may submit a written signed statement describing your income. Please provide proof for every identified source of income.

Examples of proof of income include:

- A "W-2" withholding statement; or
- Current pay stubs (3 months); or
- Last year's income tax return, including schedules if applicable; or
- Written, signed statements from employers or others; or
- Statements of income drawn from assets (stocks, bonds, IRAs, mutual funds, etc); or
- Approval/denial of eligibility for unemployment compensation.

If you have no proof of income or no income, please attach an additional page with an explanation.

EXPENSE INFORMATION

We use this information to get a more complete picture of your financial situation.

Monthly Essential Living Expenses:

Rent/mortgage	\$ _____	Medical expenses	\$ _____
Medical Insurance Premiums	\$ _____	Utilities	\$ _____
Other Debt/Expenses	\$ _____ (child support, loans, medications, other)		

ASSET INFORMATION

This information may only be used in accordance with our policy and the State regulations in which you received care and is collected and considered as required by the Centers for Medicare and Medicaid Services (CMS) for Medicare cost reporting.

Current checking account balance \$ _____	Does your family have these other assets? Please check all that apply
Current savings account balance \$ _____	

Stocks
 Bonds
 401K
 Health Savings Account(s)
 Trust(s)
 Property (excluding primary residence)
 Own a business

ADDITIONAL INFORMATION

Please attach an additional page if there is other information about your current financial situation that you would like us to know, such as a financial hardship, excessive medical expenses, seasonal or temporary income, or personal loss.

PATIENT AGREEMENT

I understand that Providence Healdsburg Hospital may verify information by reviewing credit information and obtaining information from other sources to assist in determining eligibility for financial assistance or payment plans.

I affirm that the above information is true and correct to the best of my knowledge. I understand if the financial information I give is determined to be false, the result may be denial of financial assistance, and I may be responsible for and expected to pay for services provided.

Signature of Person Applying

Date